



PATIENT LOCAL & REGIONAL RESOURCE GUIDE



Introduction -

Thank you for entrusting Mountain Valleys Health Centers with all of your healthcare needs! Our goal is to keep you healthy by providing easy access to local services and quality care. We are pleased to share with you our local resource guide that provides information about various organizations, services and programs in our rural communities that can help support your healthcare needs. We hope that you will use this guide to explore the various options available to you. This guide includes information on: (**resources may differ by region*)

- Physical/Occupational Therapy
 - Diagnostic Services
 - Home Health/Senior/Food Services
 - Advocates/Legal Services
 - Chronic Care Management Services
 - Transportation Services
 - Behavioral/Dental Health Services
 - Prenatal/Family Planning Services
 - Disability/Human Health Services
 - Medication Assisted Therapy Services
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MVHC "In-House" Services

Behavioral Health Services

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| <p>Burney Health Center 37491 Enterprise Drive Burney, CA 96013 Phone: 530-999-9030 <i>Hours: Monday - Thursday, 7:00am - 7:00pm Friday 7:00am - 5:00pm</i></p> | <p>Fall River Health Center 43658 CA-299 Fall River Mills, CA 96028 Phone: 530-999-9020 <i>Hours: Monday - Friday, 8:00am - 5:00pm</i></p> |
| <p>Weed Health Center 50 Alamo Avenue Weed, CA 96094 Phone: 530-999-9050 <i>Hours: Monday - Friday, 8:00am - 5:00pm</i></p> | <p>Behavioral Health Services available via Telehealth at the following MVHC locations:</p> <ul style="list-style-type: none"> ● Big Valley Health Center ● Mt. Shasta Health Center ● Tulelake Health Center ● Butte Valley Health Center |

Dental Health Services

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| <p>Burney Dental Center 20615 Commerce Way Burney, CA 96013 Phone: 530-999-9031 <i>Hours: Monday - Wednesday, 8:00am - 5:00pm Closed for Lunch Daily: 12:00pm - 12:30pm</i></p> | <p>Big Valley Dental Center 554-850 Medical Center Drive Bieber, CA 96009 Phone: 530-999-9011 <i>Hours: Monday - Thursday, 8:00am - 4:30pm</i></p> |
| <p>Butte Valley Dental Center 610 W. 3rd Street Dorris, CA 96023 Phone: 530-999-9070 <i>Hours: Monday - Friday, 8:00am - 4:30pm</i></p> | |

Special Programs

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| <p>Medication Assisted Therapy (MAT) Program Burney Health Center 37491 Enterprise Drive Burney, CA 96013 Phone: 530-999-9030 <i>*Services also available at Weed Health Center</i></p> | <p>Chronic Care Management (CCM) Program Mountain Valleys Health Centers <i>*Available at ALL MVHC locations - Burney, Fall River, Big Valley, Mt. Shasta, Weed, Tulelake, Butte Valley</i> <i>Hours: Monday - Friday, 8:00am - 5:00pm</i> Phone: 530-999-0123</p> |
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Prenatal Care/Family Planning Services

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| <p>Fall River Health Center 43658 CA-299 Fall River Mills, CA 96028 Phone: 530-999-9020 <i>Hours: Monday - Friday, 8:00am - 5:00pm</i></p> | <p>Family Planning, Access, Care & Treatment <i>*Available at ALL MVHC locations - Burney, Fall River, Big Valley, Mt. Shasta, Weed, Tulelake, Butte Valley</i> <i>Hours: Monday - Friday, 8:00am - 5:00pm</i></p> |
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Walk-In Clinics

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| <p>Burney Health Center 37491 Enterprise Drive Burney, CA 96013 Phone: 530-999-9030 <i>Hours: Monday - Friday, 1:00pm - 4:00pm *Virtual visits available from ANY MVHC location</i></p> | <p>Fall River Health Center 43658 CA-299 Fall River Mills, CA 96028 Phone: 530-999-9020 <i>Hours: Monday - Thursday, 3:30pm - 6:30pm Saturday 8:00am - 1:00pm *Virtual visits available from ANY MVHC location</i></p> |
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Weed & Mt. Shasta Health Centers - Regional Resources

Physical Therapy Services

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|---|---|
| Mercy Medical Center Mt. Shasta - Mercy Therapy Services 914 Pine Street Mt. Shasta, CA 96067 Phone: 530-926-6111 | Mercy Therapy Services Weed 100 Alamo Avenue Weed, CA 96094 Phone: 530-938-4417 |
| Fairchild Medical Center FMC Rehab Main 1852 Fort Jones Road Yreka, CA 96097 Phone: 530-841-6211 | Fairchild Medical Center FMC Rehab North 205 Executive Court Yreka, CA 96097 Phone: 530-841-6211 |
| Fairchild Medical Clinic 475 Bruce Street Yreka, CA 96097 Phone: 530-842-3507 | Performance Physical Therapy 180 Rose Lane #1 Yreka, CA 96097 Phone: 530-842-5220 |

Behavioral Health Services

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|---|--|
| Shasta Cascade Health Centers 824 Pine Street Mt. Shasta, CA 96067 Phone: 530-926-4528 | Dignity Health Clinic 408 Pine Street Mt. Shasta, CA 96067 Phone: 530-926-7196 |
| Dignity Health Mt. Shasta Community Clinic 912 Pine Street Mt. Shasta, CA 96067 Phone: 530-926-7131 | Mt. Shasta Community Resource Center 109 East Lake Street Mt. Shasta, CA 96067 Phone: 530-926-1400 |
| Fairchild Medical Clinic 475 Bruce Street Yreka, CA 96097 Phone: 530-842-3507 | |

Home Health Services

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|---|---|
| Siskiyou Adult In-Home Support Services 2060 Campus Drive Yreka, CA 96097 Phone: 530-841-4200 | Mercy Home Care Mt. Shasta 914 Pine Street Mt. Shasta, CA 96067 Phone: 530-926-6111 |
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Diagnostic Services

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|--|---|
| Mercy Medical Center Mt. Shasta 914 Pine Street Mt. Shasta, CA 96067 Phone: 530-926-6111 | Fairchild Medical Center 444 Bruce Street Yreka, CA 96097 Phone: 530-842-4121 |
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Prenatal Services

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|--|---|
| Dignity Health Pine Street Clinic 408 Pine Street Mt. Shasta, CA 96067 Phone: 530-926-7196 | Fairchild Medical Clinic 475 Bruce Street Yreka, CA 96097 Phone: 530-842-3507 |
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Food Banks/Services

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| <p>Siskiyou Community Food Bank 1601 S. Oregon Street B Yreka, CA 96097 Phone: 530-905-1551</p> | <p>Siskiyou Food Assistance 776 S. Davis Avenue Weed, CA 96094 Phone: 530-408-6115</p> |
| <p>Great Northern Services <i>*via Meals on Wheels Food Program - South Siskiyou Only</i> 310 Boles Street Weed, CA 96094 Phone: 530-938-4115 https://www.gnservices.org/programs-and-services/community-services/</p> | <p>Madrone Hospice <i>*via Meals on Wheels Food Program - North Siskiyou Only</i> 255 Collier Circle Yreka, CA 96097 Phone: 530-842-3160 https://madronehospice.org/</p> |
| <p>Siskiyou Community Resource 201 South Broadway Yreka, CA 96097 Phone: 530-842-1313 https://www.siskiyoucrc.org/contact</p> | <p>Scott Valley Family Resource Center 11920 Main Street Fort Jones, CA 96032 Phone: 530-468-2450 https://www.siskiyoucrc.org/scott-valley</p> |
| <p>Family & Community Resource Center 260 Main Street Weed, CA 96094 Phone: 530-938-9914 https://www.siskiyoucrc.org/weed</p> | <p>Mt. Shasta Community Resource Center 109 E. Lake Street Mt. Shasta, CA 96067 Phone: 530-926-1400 https://www.siskiyoucrc.org/mt-shasta</p> |
| <p>Dunsmuir Community Resource Center 5840 Dunsmuir Ave., Suite A Dunsmuir, CA 96025 Phone: 530-235-4400 https://www.siskiyoucrc.org/dunsmuir</p> | <p>McCloud Community Resource Center 303 Main Street McCloud, CA 96057 Phone: 530-925-6015 https://www.mccloudresources.org/</p> |

Senior Services/Transportation

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| <p>Dignity at Home Fall Prevention Program Siskiyou County <i>*pre-screening attached</i> 208 West Center Street Yreka, CA 96097 Phone: 530-842-1687</p> | <p>PSA 2 (Planning & Svc Area 2 Agency on Aging) <i>*Shasta, Lassen, Siskiyou, Modoc, Trinity Counties</i> 208 W. Center Street Yreka, CA 96097 Phone: 530-842-4804 or 530-842-1687</p> |
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WIC Services

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|---|--|
| <p>Siskiyou County WIC Program 810 South Main Street Yreka, CA 96097 Phone: 530-841-2134</p> | |
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Health & Human Services

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|---|--|
| <p>Siskiyou 2-1-1 <i>*dial 211</i> <i>Free/Low-Cost Information & Referral Service</i> <i>Health, Disaster, Transportation Services, etc.</i> -OR- <i>Text your zip code to 898211(txt211)</i></p> | |
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Burney & Fall River Health Centers - Regional Resources

Physical Therapy Services

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| Burney Physical Therapy 37451 Main Street, Suite A & B Burney, CA 96013 530-335-3206 | Mayers Memorial Hospital 43563 Highway 299 East Fall River Mills, CA 96028 530-336-5511 |
| Redding Physical Therapy 150 E. Cypress Avenue Redding, CA 96002 Phone: 530-243-1102 | Baas Physical Therapy 1495 Victor Avenue, Suite D Redding, CA 96003 Phone: 530-221-8090 |

Prenatal Services

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|---|--|
| Life Light Pregnancy Help Center 3050 Victor Avenue Redding, CA 96002 Phone: 530-222-5200 | Shasta Community Maternity Center 1900 Railroad Avenue, South Street Redding, CA 96001 Phone: 530-225-7480 |
| Women's Healthcare Associates of Redding 2420 Sonoma Street #3033 Redding, CA 96001 Phone: 530-246-4455 | |

Diagnostic Services

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|--|--|
| Mayers Memorial Hospital 43563 Highway 299 East Fall River Mills, CA 96028 Phone: 530-336-5511 | MD Imaging 2020 Court Street 110 Redding, CA 96001 Phone: 530-243-1249 |
| Mercy Medical Center Redding 2175 Rosaline Avenue Redding, CA 96001 Phone: 530-225-6000 | Prestige Radiology 1157 Hilltop Drive #3 Redding, CA 96003 Phone: 530-246-1277 |
| Advanced Imaging of Redding 2380 Bechelli Lane Redding, CA 96002 Phone: 530-226-1800 | |

Home Health Services

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|--|---|
| Connected Living Services - Burney Dignity Health 37477 Main Street Burney, CA 96013 Phone: 530-335-4979 | Shasta Adult In-Home Support Services P.O. Box 496005 Redding, CA 96049 Phone: 530-225-5507 |
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Senior Services

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|---|---|
| Dignity at Home Fall Prevention Program Shasta County <i>*pre-screening attached</i> 208 West Center Street Yreka, CA 96097 Phone: 530-842-1687 | PSA 2 (Planning & Svc Area 2 Agency on Aging) <i>*Shasta, Lassen, Siskiyou, Modoc, Trinity Counties</i> 208 W. Center Street Yreka, CA 96097 Phone: 530-842-4804 or 530-842-1687 |
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WIC Services

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| <p>Shasta County Health & Human Svc Agency 1670 Market Street #300, 3rd Floor Redding, CA 96001 Phone: 530-225-5168</p> | <p>McArthur WIC - Intermountain Fairgrounds 44218 A Street McArthur, CA 96056 Phone: 530-225-5268</p> |
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Food Banks/Services

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|---|---|
| <p>Burney VFW - Senior Brown Bag Program 37392 CA-299 Burney, CA 96013 Phone: 530-335-4971</p> | <p>Round Mountain Community Center 29775 CA-299 Round Mountain, CA 96084 Phone: N/A</p> |
| <p>Dignity Health - Meals on Wheels 37477 Main Street Burney, CA 96013 Phone: 530-335-4979</p> | <p>Fall River Food Bank 44203 State Highway 299 East McArthur, CA 96028 Phone: 530-945-7455</p> |
| <p>Circle of Friends 36985 CA-299 Burney, CA 96013 Phone: 530-335-4222</p> | <p>Burney Food Co-op 36910 Main Street Burney, CA 96013 Phone: 530-238-0438 <i>*Emergency#: 520-912-0801</i></p> |

Disability/Transportation Services

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| <p>Lassen ABA (Fall River ONLY) 805 Main Street, Suite L Susanville, CA 96130 Phone: 530-251-7374</p> | <p>Shasta Connect <i>*free transportation</i> 200 Mercy Oaks Drive Redding, CA 96003 Phone: 530-226-3075</p> |
| <p>Southern Cascades Community Services <i>*Adin, Fall River, Bieber, Burney, Dorris, Susanville</i> 205 Ash Valley Road Adin, CA 96006 Phone: 530-299-3114</p> | |

Legal Services/Health Advocate Agencies

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| <p>Legal Services of Northern California 1370 West Street Redding, CA 96001 Phone: 530-241-3565</p> | <p>Health Ins. Counseling & Advocacy Program 1647 Hartnell Avenue, Suite 8 Redding, CA 96002 Phone: 530-223-0999</p> |
| <p>Shasta County Health & Human Svc Agency 36911 Main Street Burney, CA 96013 Phone: 530-335-6701</p> | <p>Shasta County Health & Human Svc Agency 2757 Churn Creek Road Redding, CA 96001 Phone: 530-224-4200</p> |
| <p>Shasta County Health & Human Svc Agency 1220 Sacramento Street Redding, CA 96001 Phone: 530-229-8441</p> | <p>Shasta County Health & Human Svc Agency 4216 Shasta Dam Blvd Shasta Lake, CA Phone: 530-275-7500</p> |

Health & Human Services

| | |
|---|--|
| <p>Shasta 2-1-1 <i>*dial 211</i> <i>Free/Low-Cost Information & Referral Service</i> <i>Health, Disaster, Transportation Services, etc.</i> -OR- <i>Text your zip code to 898211(txt211)</i></p> | |
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Big Valley Health Center - Regional Resources

Physical Therapy Services

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|--|---|
| Burney Physical Therapy 37451 Main Street, Suite A & B Burney, CA 96013 530-335-3206 | Mayers Memorial Hospital 43563 Highway 299 East Fall River Mills, CA 96028 530-336-5511 |
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Prenatal Services

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|---|--|
| Banner Lassen Medical Center 1800 Spring Ridge Drive Susanville, CA 96130 Phone: 530-252-2000 | |
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Diagnostic Services

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| Mayers Memorial Hospital 43563 Highway 299 East Fall River Mills, CA 96028 Phone: 530-336-5511 | MD Imaging 2020 Court Street 110 Redding, CA 96001 Phone: 530-243-1249 |
| Mercy Medical Center Redding 2175 Rosaline Avenue Redding, CA 96001 Phone: 530-225-6000 | Lassen Radiology 60 Hall Street Susanville, CA 96130 Phone: 530-257-6010 |
| Modoc Medical Center 1111 N. Nagle Street Alturas, CA 96101 Phone: 530-708-8800 | |

Home Health/Senior Services

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|---|---|
| Lassen Adult In-Home Support Services 1445 Paul Bunyan Road P.O. Box 429 Susanville, CA 96130 Phone: 530-251-8158 | Dignity at Home Fall Prevention Program Lassen County <i>*pre-screening attached</i> 208 West Center Street Yreka, CA 96097 Phone: 530-842-1687 |
| PSA 2 (Planning & Svc Area 2 Agency on Aging) <i>*Shasta, Lassen, Siskiyou, Modoc, Trinity Counties</i> 208 W. Center Street Yreka, CA 96097 Phone: 530-842-4804 or 530-842-1687 | |

WIC Services

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|--|--|
| Lassen County WIC Program 2910 Riverside Drive, Suite 104 Susanville, CA 96130 Phone: 530-257-7094 | |
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Disability Services

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|---|--|
| Lassen ABA (<i>Big Valley ONLY</i>) 805 Main Street, Suite L Susanville, CA 96130 Phone: 530-251-7374 | |
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Food Banks/Services

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|---|---|
| Lassen Senior Services - Food Bank 1700 Sunkist Drive Susanville, CA 96130 Phone: 530-257-2113 | Crossroads Ministry - Food Bank 2410 Main Street Susanville, CA 96130 Phone: 530-251-0701 |
| Big Valley Senior/Nutrition Center <i>*Also known as Big Valley 50 Plus</i> Bridge Street, Bieber, CA 96009 Phone: 530-294-5745 | |

Transportation Services

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|---|--|
| Southern Cascades Community Services <i>*Adin, Fall River, Bieber, Burney, Dorris, Susanville</i> 205 Ash Valley Road P.O. Box 239 Adin, CA 96006 Phone: 530-299-3114 | |
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Butte Valley & Tulelake Health Centers - Regional Resources

Physical Therapy Services

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| <p>Mountain View Physical Therapy 1735 Washburn Way Klamath Falls, OR 97603 Phone: 541-273-0892</p> | <p>Elevate Physical Therapy & Performance 2316 S. 6th Street, Suite A Klamath Falls, OR 97601 Phone: 541-887-2030</p> |
| <p>Recovery Zone Physical Therapy 2846 Eberlein Avenue Klamath Falls, OR 97603 Phone: 541-850-8909</p> | <p>Integrated Physical Therapy 2345 Biehn Street Klamath Falls, OR 97601 Phone: 541-882-4612</p> |
| <p>Sky Lakes Outpatient Rehabilitation 2200 Bryant Williams Drive Klamath Falls, OR 97601 Phone: 541-274-6406</p> | <p>Riblett Therapy 4036 S. 6th Street, #4 Klamath Falls, OR 97603 Phone: 541-883-3841</p> |
| <p>Mountain View Physical Therapy 6420 S. 6th Street Klamath Falls, OR 97603 Phone: 541-883-3327</p> | <p>BodyWorks Physical Therapy 3051 S. 6th Street Klamath Falls, OR 97603 Phone: 541-884-1865</p> |
| <p>Klamath Spine, Rehab & Sports Center 2800 Crosby Avenue A Klamath Falls, OR 97603 Phone: 541-205-5151</p> | |

Behavioral Health Services

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|---|---|
| <p>Klamath Basin Behavioral Health 2210 N. Eldorado Avenue Klamath Falls, OR 97601 Phone: 541-883-1030</p> | <p>Klamath Mental Health Center 725 Washburn Way Klamath Falls, OR 97603 Phone: 541-273-1999</p> |
| <p>Dragonfly Transitions 901 Main Street Klamath Falls, OR 97601 Phone: 541-850-0841</p> | <p>Lutheran Community Services 2454 N. Eldorado Avenue Klamath Falls, OR 97601 Phone: 541-883-3471</p> |

Prenatal Services

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| <p>Margaret Jolley, MD 2801 Daggett Avenue, Suite 100 Klamath Falls, OR 97601 Phone: 541-274-6221</p> | <p>Dallas Swanson, MD 2801 Daggett Avenue, Suite 100 Klamath Falls, OR 97601 Phone: 541-274-6221</p> |
| <p>Klamath Birth Center, LLC 1803 Main Street Klamath Falls, OR 97601 Phone: 541-851-9400</p> | <p>Sky Lakes Women's Health Clinic 2850 Daggett Avenue Klamath Falls, OR 97601 Phone: 541-274-8610</p> |
| <p>Pregnancy Hope 2421 Washburn Way, Suite A Klamath Falls, OR 97603 Phone: 541-883-4357</p> | <p>Heartfelt Obstetrics & Gynecology 2640 Biehn Street, Suite a Klamath Falls, OR 97601 Phone: 541-204-1061</p> |

Diagnostic Services

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|---|--|
| <p>Sky Lakes Medical Center 2865 Daggett Avenue Klamath Falls, OR 97601 Phone: 541-882-6311</p> | <p>Sky Lakes Outpatient Imaging 2900 Daggett Avenue Klamath Falls, OR 97601 Phone: 541-274-6740</p> |
| <p>Sage Women's Imaging & Speciality 404 S. 4th Street Klamath Falls, OR 97601 Phone: 541-851-9395</p> | |

Home Health Services/Transportation

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|---|--|
| <p>Sky Lakes Home Health 2605 Crosby Avenue, Klamath Falls, OR 97603 Phone: 541-274-6293</p> | <p>Pro Quality Home Care, Inc. 905 Main Street #613 Klamath Falls, OR 97601 Phone: 541-880-5594</p> |
| <p>New Horizons 5429 S. 6th Street Klamath Falls, OR 97603 Phone: 541-887-2909</p> | <p>Southern Cascades Community Services <i>(Adin, Fall River, Bieber, Burney, Dorris, Susanville)</i> 205 Ash Valley Road P.O. Box 239 Adin, CA 96006 Phone: 530-299-3114</p> |

Senior Services

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| <p>Dignity at Home Fall Prevention Program Siskiyou County <i>*pre-screening attached</i> 208 West Center Street Yreka, CA 96097 Phone: 530-842-1687</p> | <p>PSA 2 (Planning & Svc Area 2 Agency on Aging) <i>*Shasta, Lassen, Siskiyou, Modoc, Trinity Counties</i> 208 W. Center Street Yreka, CA 96097 Phone: 530-842-4804 or 530-842-1687</p> |
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WIC Services

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|---|---|
| <p>Siskiyou County WIC Program 810 South Main Street Yreka, CA 96097 Phone: 530-841-2134</p> | <p>Klamath County WIC Program 3314 Vandenberg Avenue Klamath Falls, OR 97603 Phone: 541-883-4276</p> |
| <p>Modoc County WIC Program 106 E. Modoc Street Alturas, CA 96101 Phone: 530-233-5800</p> | |

Food Banks/Services

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| <p>Klamath Lake County Food Bank 3231 Maywood Drive Klamath Falls, OR 97603 Phone: 541-882-1223</p> | <p>Great Northern Services <i>*Thursdays 12-2pm</i> Siskiyou Food Pantry/Senior Nutrition Butte Valley Community Park Dorris, CA 96023</p> |
| <p>Great Northern Services <i>*Thursdays 5-7pm</i> Siskiyou Food Pantry/Senior Nutrition First Baptist Church 494 2nd Street Tulelake, CA 96134</p> | |

Transportation Services (Medi-Cal/PHC)

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| <p>Partnership Healthplan of California Non-Emergency Transportation (NEMT)</p> <p><i>How to schedule NEMT transport:</i> -Patients or providers can contact PHC Transportation Services at 866-828-2303 -Email: mytrip@partnership.org (for members)</p> | <ul style="list-style-type: none"> ● Beginning March 20, 2023, Patients and Providers shall call Partnership's Transportation Services Department to arrange transportation at 1-866-828-2303. ● Available to Partnership Patients Only ● For non-emergency medical transportation when a patient cannot get to their medical appointment by car, bus, train or taxi and the plan covers the medical/physical condition. ● NEMT is an ambulance, litter van or wheelchair van (<i>not a bus, car or taxi</i>). ● NEMT can be used when: <ul style="list-style-type: none"> -A patient cannot get to their appointment by bus, taxi, car or van. -Requested by a PHC Provider -Approved in advance by PHC. |
| <p>Partnership Healthplan of California Non-Medical Transportation (NMT)</p> <p><i>How to schedule NMT transport:</i> -Patients or providers can contact PHC Transportation Services at 866-828-2303 -Email: mytrip@partnership.org (for members)</p> | <ul style="list-style-type: none"> ● Beginning April 1, 2023, Partnership will officially begin scheduling ALL NMT Services ● Available to Partnership Patients Only. ● For non-medical transportation to and from PHC-covered appointments/services. |
| <p>Medi-Cal Transportation Services Non-Emergency Transportation (NEMT)</p> <p>Approved NEMT Providers (<i>Siskiyou County</i>) -</p> <ul style="list-style-type: none"> ● Butte Valley Ambulance 916-397-2105 ● City of Etna Ambulance Service 800-772-6552 ● Happy Camp Volunteer Ambulance 916-493-2322 ● McCloud Community Services 916-964-2017 ● Mt. Shasta Ambulance 916-926-2665 ● Northern Siskiyou Ambulance 916-842-3583 <p>Approved NEMT Providers (<i>Shasta County</i>) -</p> <ul style="list-style-type: none"> ● Burney Fire District 530-335-2212 ● Mayers Memorial Hospital Transportation 916-336-5511 | <ul style="list-style-type: none"> ● Available to Medi-Cal Patients Only. ● Patients that receive Medi-Cal through a managed care plan shall contact their plan's member service department. ● A prescription from a licensed provider is required. ● Patients with FFS Medi-Cal shall be prescribed NEMT by their provider. ● In FFS and managed care, licensed, professional medical transportation companies are able to provide NMT and NEMT. ● Medi-Cal Managed Care plans also contract with other transportation service providers for services. ● NMT does not require prior authorization. <p><i>For further assistance regarding NEMT providers, contact the San Diego field office at 858-495-3666.</i></p> |

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| <ul style="list-style-type: none"> • American Med Response West 530-241-2323 • Care-A-Van 530-221-4826 • Dignity Health Connected Living 530-223-6034 • Mercy Hospital of Redding 916-243-2121 • Precious Cargo 530-243-3333 • Quality Medi-Ride 530-222-2392 <p>Approved NEMT Providers (<i>Lassen County</i>) -</p> <ul style="list-style-type: none"> • Semsu Alliance 626-858-7223 | |
| <p>Medi-Cal Transportation Services Non-Medical Transportation (NMT)</p> <p>Approved NMT Providers (<i>Siskiyou County</i>) -</p> <ul style="list-style-type: none"> • Mt. Shasta Taxi 530-921-8853 • Good Health Medical Transport 530-598-1141 <p>Approved NMT Providers (<i>Shasta County</i>) -</p> <ul style="list-style-type: none"> • Pit River Health Service 916-335-3651 • Designated Driver Service 530-410-0877 • Dignity Health Connected Living 530-223-6034 • Divine Right Transportation 800-506-0213 • Soars Transport Inc. 530-338-1085 <p>Approved NMT Providers (<i>Lassen County</i>) -</p> <ul style="list-style-type: none"> • Lassen Plumas Medical Transportation 530-825-3506 | <ul style="list-style-type: none"> • Available to patients with full scope Medi-Cal or who are pregnant. • Managed Care Medi-Cal patients shall contact their plan member service department for services and must attest that all available resources have been exhausted. |
| <p>Emergency Transportation Services</p> | <ul style="list-style-type: none"> • 5150 Transports via ambulance can be called in to PHC Transportation Services at 1-866-828-2303 or email trip details: transportationhelpdesk@partnershiphp.org • Please indicate in the subject line of the email "URGENT 5150 Transport" • PHC staff will call back within 1 hour |



**PSA 2 Area Agency on Aging
DIGNITY AT HOME FALL PREVENTION PROGRAM
Intake Assessment / Program Eligibility Form**

Applicant Name: _____ Date: _____

Applicant Address: _____

Applicant Phone Number: _____ Alt. Contact: _____

How did you hear about the program? _____ If T.V. what station? _____

Eligibility

1. Do you live in an assisted living facility? _____

If "Yes," REFER TO OMBUDSMAN

If "No," Do you rent or own your home? _____

2. What is your Date of Birth? _____

3. Are you a person with a disability? _____

4. Do you feel you are at risk for falls? _____

If "Yes," why? _____

Fall Risk

| | | |
|--|-----|----|
| Have you fallen in the past year? | Yes | No |
| Have you been hospitalized or injured due to a fall? | Yes | No |
| Do you worry about falling when you walk? | Yes | No |
| Do you use an ambulation assistive device? (i.e., walker, cane) | Yes | No |
| Do you have any foot issues that have or may cause you to fall? | Yes | No |
| Do you have visual impairments that prevent you from seeing potential hazards? | Yes | No |
| Do you take any medications that make you dizzy? | Yes | No |

Based on the information above, determine if the individual meets the Dignity at Home Fall Prevention Program eligibility requirements. If eligible proceed with intake.

Do you authorize PSA 2 to release the above information to Everything Medical? Yes / No

Participant Signature: _____

(Assessor to initial if assessment was over the phone for authorization _____)

Organization Completed form: _____

Name of Assessor: _____ Contact Info: _____

PSA Name/Number: _____ Authorized By: _____