

How to Complete Your Medi-Cal Renewal Form

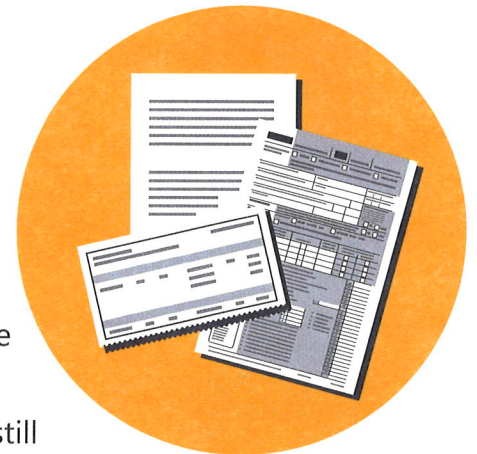


All Medi-Cal members have their eligibility reviewed once per year. Everyone's renewal date is different. Renewal forms will come in the mail in a yellow envelope. You must turn in any information that your local Medi-Cal office requests to renew your Medi-Cal.

Look for the deadline listed on your renewal form. You must respond by that date to keep your Medi-Cal coverage.

Before you get started, make sure you have everything you may need.

- You must provide your updated income information, address, or any changes to your household.
- If you have new members in your household or previous household members no longer live with you, you must report the change. Additional verification may be required.
- Some parts of your renewal form are pre-filled based on the information Medi-Cal has on file. Correct or add any new information before submitting. Make corrections even if you've already reported the changes.
- You may need to provide proof of income to confirm you are still eligible. The form lists examples, such as pay stubs, benefits/awards letters, and tax returns.



Four Ways to Complete Your Medi-Cal Renewal Form:

Choose how you want to renew and complete all the steps

ONLINE



- This is the quickest and easiest way to complete your renewal.
- You can log in or create an account through **BenefitsCal.com**.
- If you don't know which system to use, visit **Medi-Cal.dhcs.ca.gov** for help.
- **Medi-Cal.dhcs.ca.gov** has how-to videos to guide you through completing your form.
- Upload any required proof of regular income, changes to your household, and change of address.

BY MAIL



- Follow the instructions on your renewal form.
- Update any information that is wrong or has changed directly on the form.
- Include any required proof of regular income, changes to your household, and change of address with the form.
- Remember to sign and date your form before sending it back.
- Return it in the postage-paid, pre-addressed envelope.

BY PHONE



- You can call your local Medi-Cal office for help or to provide renewal information.
- Call the phone number listed on your renewal form.
- Make sure to have information about your income, changes to your household, and change of address ready to share.

IN PERSON



- You can get help and return your completed form at your local Medi-Cal office.
- If you don't know where to go, visit **Medi-Cal.dhcs.ca.gov** and select "Find my local Medi-Cal office."
- Make sure you bring all of your documents with you to update the information that you will be reporting.



You can also contact a Health Enrollment Navigator if you need accommodation or assistance.

Visit **Medi-Cal.dhcs.ca.gov** and select "Find local help."

